

APPENDIX "B"

WATER SERVICE AGREEMENT

CITY OF BANDERA UTILITY DEPARTMENT

Name of Applicant: \_\_\_\_\_ Account: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ E-Mail Address: \_\_\_\_\_

Social Security No: \_\_\_\_\_ Drivers License: \_\_\_\_\_

Service Street Address: \_\_\_\_\_

Mailing Address: \_\_\_\_\_ City/Zip: \_\_\_\_\_

Telephone: (Home) \_\_\_\_\_ (Work) \_\_\_\_\_

Employer: \_\_\_\_\_ Address: \_\_\_\_\_

Spouse's Name \_\_\_\_\_ Spouse's SS No. \_\_\_\_\_

Spouse's Drivers License: \_\_\_\_\_ Spouse's Work Phone: \_\_\_\_\_

Spouse's Employer: \_\_\_\_\_ Address: \_\_\_\_\_

Property Owner/Manager Name: \_\_\_\_\_

Property Owner/Manager Telephone: \_\_\_\_\_

Type of Service: Residential \_\_\_\_\_ Commercial \_\_\_\_\_

Water \_\_\_\_\_ Sewer \_\_\_\_\_ Garbage \_\_\_\_\_ # of Toters \_\_\_\_\_

\*\*\*Secondary Person to notify in case of emergency: \_\_\_\_\_ \*\*\*  
(Name and Phone No. – Mandatory)

ANIMAL CONTROL INFORMATION

Dog \_\_\_\_\_ Cat \_\_\_\_\_ Neutered \_\_\_\_\_ License # \_\_\_\_\_ Date Paid \_\_\_\_\_

Name \_\_\_\_\_ Breed \_\_\_\_\_ Color \_\_\_\_\_ Age \_\_\_\_\_ Sex \_\_\_\_\_

Name \_\_\_\_\_ Breed \_\_\_\_\_ Color \_\_\_\_\_ Age \_\_\_\_\_ Sex \_\_\_\_\_

Name \_\_\_\_\_ Breed \_\_\_\_\_ Color \_\_\_\_\_ Age \_\_\_\_\_ Sex \_\_\_\_\_

Name \_\_\_\_\_ Breed \_\_\_\_\_ Color \_\_\_\_\_ Age \_\_\_\_\_ Sex \_\_\_\_\_

The undersigned hereby makes application for services from the City of Bandera and agrees to comply with its rules and regulations as stated in the City of Bandera Code of Ordinance.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

OFFICE USE ONLY:

Deposit Amount \$ \_\_\_\_\_ Connection Fee \$ \_\_\_\_\_

Service \_\_\_\_\_ Tap(s) \_\_\_\_\_ Bulk Water \_\_\_\_\_ Meter Reading \_\_\_\_\_

# CITY OF BANDERA

## SERVICE AGREEMENT

1. PURPOSE. The City of Bandera is responsible for protecting the drinking water supply from contamination or pollution, which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions, which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City of Bandera will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
2. PLUMBING RESTRICTIONS. The following undesirable plumbing practices are prohibited by state regulations.
  - A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate back flow prevention device.
  - B. No cross-section between the public water supply and a private water supply system is permitted. These potential threats to the public drinking water shall be eliminated at the service connection by the installation of an air gap or a reduced pressure-zone back flow prevention device.
  - C. No connection, which allows water to be returned to the public drinking supply, is permitted.
  - D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection, which provides water for human use.
  - E. No solder or flux that contains more than .2% lead may be used for the installation or repair of plumbing at any connection, which provides water for human use.
  - F. No plumbing fixture is installed which is not in compliance with a state approved plumbing code.
  - G. All hose bibs will have vacuum breakers installed.
  - H. Customer is liable for contamination to their property or to the public water supply if they cause the contamination to occur.
  - I. Customer should immediately notify the Public Water Supply if they cause any contamination.
3. SERVICE AGREEMENT. The following are the terms of the service agreement between the City of Bandera and \_\_\_\_\_ for utility services located at \_\_\_\_\_  
\_\_\_\_\_ Bandera, Texas
  - A. The water system will maintain a copy of this agreement as long as the Customer and/or the premises are connected to the Water system.
  - B. The customer shall allow his property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by the water system or its designated agreed prior to initiating service and periodically thereafter. The inspections shall be conducted during the Water Systems normal business hours.
  - C. The Water System shall notify the Customer in writing of any cross-connection or other undesirable plumbing practice, which has been identified during the initial inspection or the periodic re-inspection.
  - D. The customer shall immediately correct any undesirable plumbing practice on his premises. This includes water or sewer leaks, backups & cross connections.
  - E. The customer shall at his expense, properly install, test and maintain any back flow prevention device required by the Water System. Copies of all testing and records shall be provided to the Water System.
  - F. The deposit amount shall be refundable to the customer after 24 months continuous service and an account which is in good standing i.e. All utility bills paid before due date and no late charges, disconnect or reconnect fees outstanding. **If an account is not in good standing the deposit amount shall be applied to any balance due and will not be refunded.**
4. ENFORCEMENT. If customer fails to comply with the terms of the Service Agreement the Water System shall at its option either terminate service or properly install, test and maintain an appropriate back flow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the customer.
5. I (do) (do not) request to exercise my right of confidentiality under the "Rights of utility customers" to disclose personal information concerning my utility account with the City of Bandera.

\_\_\_\_\_  
Printed Name of Customer

\_\_\_\_\_  
Signature of Customer